## **Description:**

To regulate the outfitting and guiding industry for the explicit purpose of safeguarding the health, safety, and welfare of the public. The results of these efforts help to promote awareness of recreation and tourism in Idaho, and also assist with conservation efforts to preserve the state's fish, wildlife, and natural resources.

## **Major Functions and Targeted Performance Standard(s) for Each Function:**

- Analyze applications and qualify potential licensees.
  - A. Complete applications are to be processed within seven (7) days.

Actual Results				
1996	1997	1998	1999	
95%	92%	88%	92%	
Projected Results				
2000	2001	2002	2003	
93%	95%	96%	96%	

B. Incomplete applications will be resolved within thirty (30) days.

Actual Results				
1996	1997	1998	1999	
79%	86%	82%	88%	
Projected Results				
2000	2001	2002	2003	
90%	92%	94%	94%	

- 2. Implement and conduct an informative education/information program.
  - A. Educational programs will receive priority attention at all times. Development of new printed materials will continue, as well as increased public meeting participation.

Actual Results				
1996	1997	1998	1999	
0	88%	92%	92%	
Projected Results				
2000	2001	2002	2003	
94%	94%	95%	96%	

- 3. Maintain an effective program to ensure compliance with state outfitter and guide law.
  - A. Investigations into formal complaints against outfitters and guides will be initiated within thirty (30) days and resolution determined as soon as possible.

Actual Results				
1996	1997	1998	1999	
89%	95%	96%	96%	
Projected Results				
2000	2001	2002	2003	
97%	98%	98%	98%	

## **Self-Gov - Outfitters and Guides Outfitters & Guides Programs**

B. Alleged unlicensed activities will receive priority attention as resources permit.

Actual Results			
1996	1997	1998	1999
60%	66%	70%	72%
Projected Results			
2000	2001	2002	2003
72%	75%	80%	82%

## **Program Results and Effect:**

Licensing of qualified individuals to provide outfitter and guide services to the public is the Board's primary concern. Board staff routinely tries to process complete applications for initial license issuance or renewal within seven (7) days. The office processed over 2,700 licenses in fiscal 1997. The Board's education/information program has progressed very satisfactorily over the last four years. Public presentations, agency and industry training seminars, informational brochures, and media efforts have steadily increased and improved during this period. Enforcement of outfitter and guide laws continues to demand increasing amounts of staff time and resources. Our revised approach to obtain compliance with the law through education rather than rigorous enforcement actions has met with positive results and strong approval from within and outside the industry. Our ultimate goal and responsibility is to protect the public health, safety, and welfare, and assist with the proper regulation and use of the environment and natural resources of the State of Idaho.

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